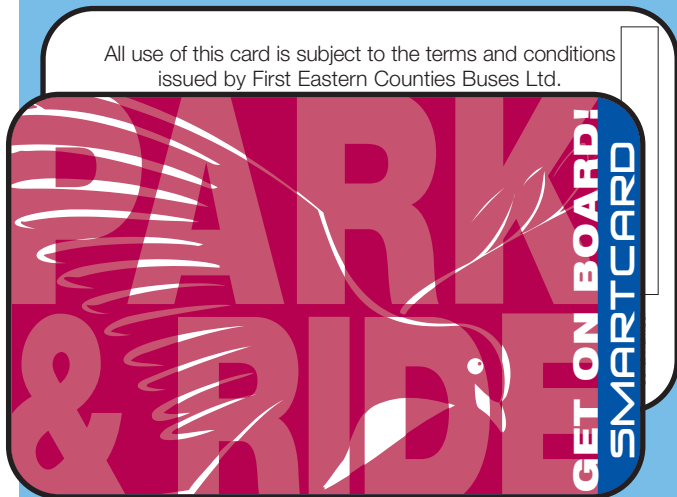


# PARK & RIDE SMARTCARD CHANGES

All use of this card is subject to the terms and conditions issued by First Eastern Counties Buses Ltd.



Example of new Smartcard

## GET ON BOARD!

## WHAT YOU NEED TO DO NOW

- Current Smartcards will no longer be valid on Park & Ride services from 1st November 2008. You will need to get a new Smartcard.
- New smartcards will be available for purchase at the new prices prior to 1st November 2008 from the First Enquiries Office at Dogs Head Street, Ipswich (date to be confirmed), but they will not be valid until 1st November 2008. They can also be purchased from any Park & Ride site from 1st November 2008.
- You should continue to use your old Smartcard until 31st October 2008.
- Any journeys that are on your current Smartcard will be transferred to your new Smartcard. This can take place at any of the Park & Ride sites from 1st November 2008. You will need to retain your most recent return bus ticket to show your remaining journeys.
- We suggest that you only top up your Smartcard with enough journeys to last until 31st October 2008.
- There will be no refunds on existing journeys. For example if you have 25 journeys left these will be transferred to your new card.

If you have any queries please speak to any member of staff at the Park & Ride sites.