

## PUBLIC TRANSPORT INFORMATION

- **TravelLine:** Travel Advice Line for bus, express coach and rail services, is available by phoning 0871 2002233 between 8am and 8pm. A journey planner is also available on the traveline web site at the following address: <http://www.traveline.org.uk>

- **A2B:** This website gives details of the Community Transport schemes, which operate, in all parts of the county. It can be found at: <http://www.a2binfo.net>

Suffolk County Council provides the following public transport services:

- **Timetable Leaflets and Area Books:** Free guides to public transport services in Suffolk. Available from libraries and other local outlets.

- **Sponsored Bus Services:** Most bus services are run as commercial ventures, like any other business. However, where these commercial services do not meet the needs of people in the area, the County Council may sponsor additional services which private operators then run as contractors to the Council.

- **Accessible Transport Services:** For those unable to use conventional services because of where they live or due to mobility difficulties, the County Council provides funds for Community Car Services, Dial a Ride Services and accessible bus services. For information phone 01473 265060.

- **Community Transport:** help and advice with setting up your own local community services. For information phone 01473 265060

Community Transport Team, Passenger Transport Environment & Transport Department  
Floor 5, Endeavour House, 8 Russell Road, Ipswich IP1 2BX

Phone: 01473 265060

## Contacting Suffolk County Council

Passenger Transport  
Endeavour House  
8 Russell Road  
Ipswich  
Suffolk, IP1 2BX

**General enquiries**  
0845 606 6171

**Or visit our website:**  
[www.suffolkonboard.com](http://www.suffolkonboard.com)

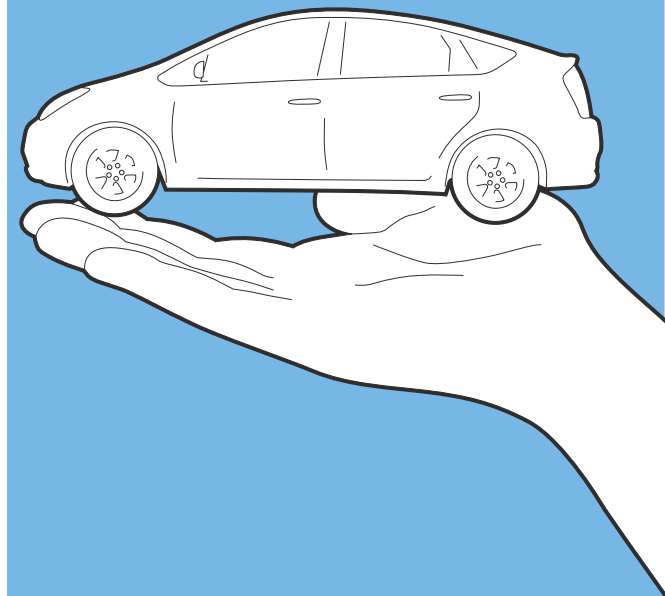
**Suffolk Links Loes booking number**  
01473 744 619

Whilst every effort has been made to ensure the accuracy of this publication, Suffolk County Council cannot be held responsible for any errors or changes in the information given. Please check with the relevant operator before travelling.



**traveline**  
public transport info  
0871 200 22 33  
[www.traveline.info](http://www.traveline.info)  
Call from landlines cost 10p per minute

# SUFFOLK COMMUNITY CAR SERVICES GET ON BOARD!



**suffolkonboard.com**  
suffolk passenger transport

## WHO MAY USE THE SERVICES?

Anyone, young or old, with or without a disability may ask to make certain journeys for which no private car or suitable public transport is available.

## WHAT JOURNEYS ARE ELIGIBLE?

1. Local shopping and personal business.
2. Visiting relatives or friends at home.
3. To link with nearest public transport service.
4. Local visits to the doctor, dentist or optician.

Journeys for work, school, day care and hospital or clinic appointments where other transport is available are not usually undertaken.

## WHO PROVIDES THE CARS?

Volunteers, who are paid a mileage allowance, provide and drive their own cars on a non-profit making basis. Suffolk County Council equips many community transport providers with wheelchair-accessible cars. These were introduced as a scheme called "Wheels within Wheels". The service uses cars that seat up to 5 passengers or 3 plus a passenger travelling in a wheelchair. The accessible vehicles are still driven by volunteers.

## WHO PAYS?

Passengers contribute on a mileage basis details of which are available from operators. Journeys for the purposes detailed above receive a subsidy from Suffolk County Council.

## HOW DO I ARRANGE A JOURNEY?

Contact your area operator using the phone number shown in this leaflet.

Some offices are only open for limited hours but an answerphone message may be left and the operator will get back to you as soon as possible.

## CAN WE ALWAYS HELP?

We want to help out with all reasonable travel requests and will do our best to help you, but our ability to do this will depend on availability of volunteer drivers and the numbers of requests that we receive. Giving us plenty of advanced notice of your needs will help. If in doubt, give us a ring and ask if we can help. We will be taking care not to undertake journeys which could reasonably be made by other transport.

## ARE MORE VOLUNTEER DRIVERS NEEDED?

We have a pool of drivers but always need more to share the load and link drivers to passengers in their locality to reduce mileage costs. Please contact us to find out what is involved. Training is provided and a mileage allowance is paid.

# SERVICES

## BABERGH

Hadleigh, HCTG	01473 828202
Lavenham	01473 826242
Sudbury, START	01787 242116
WRVS	01473 744739

## FOREST HEATH

The Voluntary Network	01638 608049
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## MID SUFFOLK

Bottesdale, RBGNS	01379 897109
Stowmarket, OPTUA	01449 614271
WRVS	01473 744739

## ST. EDMUNDSBURY

Haverhill, 3CT	01440 712028
Bury, BVC	01284 724545
WRVS	01473 744739

## SUFFOLK COASTAL

Aldeburgh, Leiston & Sax	01728 831215
Framlingham & District VC	01728 621210
Felixstowe, FACTS	01394 282857
WRVS	01473 744739
Woodbridge St Johns	01473 630866

## WAVENEY

Bungay, BACT	01986 896896
Halesworth Vol. Centre	01986 874290
Southwold & Reydon	01502 724549
Lowestoft, WACT	01502 531631