

# HOW DOES BENEFIT ME?

I4U is a way of providing up to the minute information - helping you plan your journey more effectively.

This means that you can see when your bus will arrive or if it is running late.

The system also has an announcement function - activated via a RNIB React key fob.

I4U is now up and running in Lowestoft Bus Station and selected bus stops across the town.

## Contacting Suffolk County Council

Passenger Transport  
Endeavour House  
8 Russell Road  
Ipswich  
Suffolk, IP1 2BX

**General enquiries**  
0845 606 6171

**Or visit our website:**  
[www.suffolkonboard.com](http://www.suffolkonboard.com)

Whilst every effort has been made to ensure the accuracy of this publication, Suffolk County Council cannot be held responsible for any errors or changes in the information given. Please check with the relevant operator before travelling.

This service is sponsored by Ipswich Borough Council and Suffolk County Council.



traveline  
public transport info  
0871 200 22 33  
[www.traveline.info](http://www.traveline.info)  
calls from landlines cost 10p per minute

# LOWESTOFT REAL TIME PASSENGER INFORMATION GET ON BOARD!



INFORMATION FOR YOU

[suffolkonboard.com](http://suffolkonboard.com)  
suffolk passenger transport

# WHAT IS



I4U is a Real Time Passenger Information (RTPI) system.

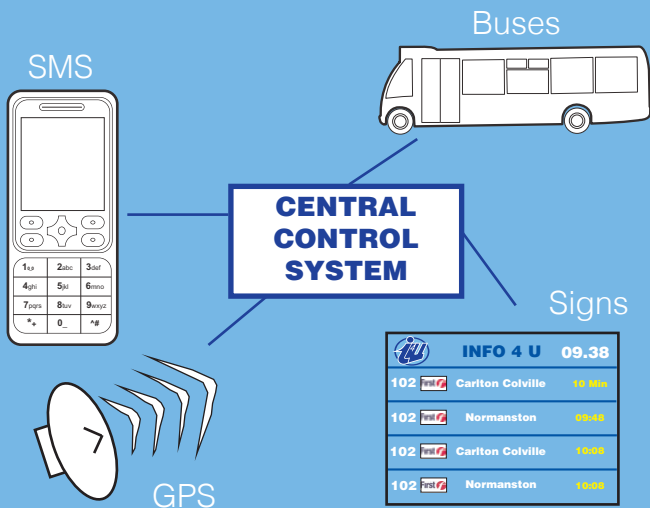
Bus arrival times are displayed on screens at the bus station, and at bus stops across Lowestoft.

## HOW DOES IT WORK?

GPS tracks the bus and sends a signal to the bus stop via a Central Control System.

The screen then counts down until the bus arrives.

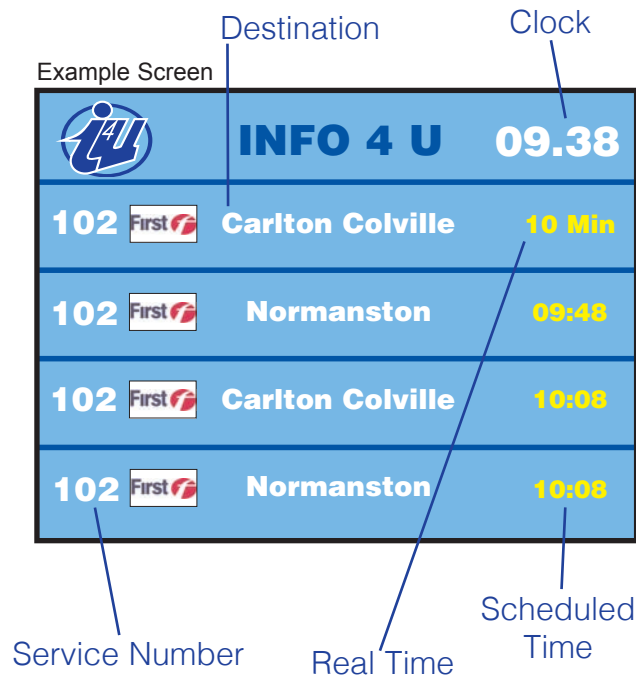
The screens are updated every 30 seconds, so information is always up to date. The information is also supplied to mobile phones via SMS.



# HOW DO I



Information will be displayed at bus stops on screen as illustrated below.



## REAL TIME OR SCHEDULED TIME?

When the screen shows for example "10 Min", this is real time and will count down until the bus arrives.

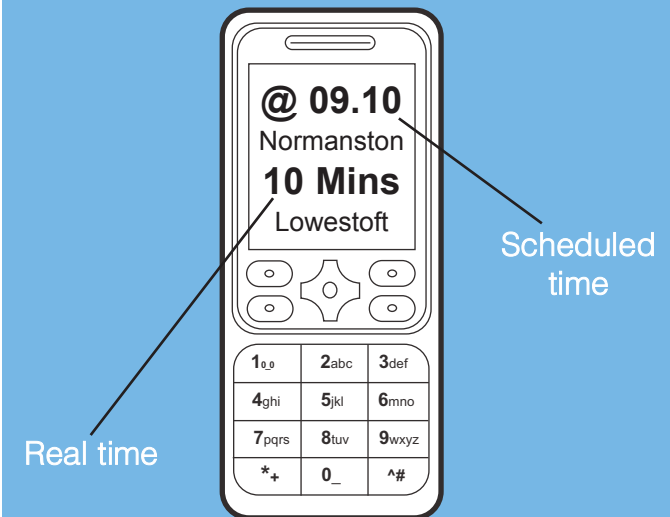
If the time shown is in 24hr clock mode, for example 10:08, this is an electronic version of the printed timetable and shows the scheduled departure time of the bus.

# BUS TIMES

## BY TEXT

If there's no screen at your bus stop, you may be able to access the real time information via your mobile phone.

Simply text the bus stop code (usually found at the top of the timetable case, next to the stop name) to 84268, and you'll then be sent a message in return showing the times for the next buses arriving at that stop.



Alternatively you can find a list of codes at the following address:

[www.travelineeastanglia.co.uk/smslookup.html](http://www.travelineeastanglia.co.uk/smslookup.html)

Normal text sending rates apply, but the return message will be free.