

## Contacting Suffolk County Council

Passenger Transport  
Endeavour House  
8 Russell Road  
Ipswich  
Suffolk, IP1 2BX

**General enquiries**  
0845 606 6171

**Or visit our website:**  
[www.suffolkonboard.com](http://www.suffolkonboard.com)

Whilst every effort has been made to ensure the accuracy of this publication, Suffolk County Council cannot be held responsible for any errors or changes in the information given. Please check with the relevant operator before travelling.

# WHEELS WITHIN WHEELS

## FOREST HEATH GET ON BOARD!

The Voluntary Network



**traveline**  
public transport info  
0871 200 22 33  
[www.traveline.info](http://www.traveline.info)  
Calls from landlines cost 10p per minute

**suffolkonboard.com**  
suffolk passenger transport

## WHEELS WITHIN WHEELS

The Forest Heath area Wheels Within Wheels service is supported by Suffolk County Council and operated by the voluntary network - TVN.

The service uses a vehicle with access for a wheelchair and is driven by volunteers. Anyone young or old, with or without a disability may ask to make certain journeys for which no private car or public transport is available.

Passengers contribute on a mileage basis, details of which are available from operators. Suffolk County Council provides a subsidy for this service

Eligible journeys include local shopping and personal business, visiting relatives or friends and local visits to the doctor, dentist or optician.

Journeys are subject to volunteer availability and the number of requests received. Advance notice is therefore essential.

## SELF DRIVE

Outside normal operating hours or when the vehicle is not in service, the vehicle may be used by groups or individuals who provide their own drivers. This is subject to training and a copy of the driving licence must be provided.

## HOW TO BOOK

Journeys are booked on a first come, first served basis. Giving us plenty of advanced notice of your needs will help. If in doubt, just telephone us and ask if we can help. We will be taking care not to undertake journeys which could reasonably be made by other means of transport.

Telephone:  
**01638 608 049**

Booking times are:  
**0900 - 1500, Monday to Friday.**

## PUBLIC TRANSPORT INFORMATION

- **TravelLine:** Travel advice line for bus, express coach and rail services available by phoning **0871 200 22 33** between 0800 and 2000. A journey planner is also available on the Traveline web site at the following address: <http://www.traveline.org.uk>

- **A2B:** This website gives details of the Community Transport schemes which operate in all parts of the county. It can be found at: <http://www.a2binfo.net>

**Suffolk County Council provides the following public transport services:**

- **Timetable Leaflets:** Free guides to public transport services in Suffolk. Available from libraries and to download from [www.suffolkonboard.com](http://www.suffolkonboard.com)

- **Sponsored Bus Services:** Most bus services are run as commercial ventures, like any other business. However, where these commercial services do not meet the needs of people in the area, the County Council may sponsor additional services which private operators then run as contractors to the Council.

- **Accessible Transport Services:** For those unable to use conventional services because of where they live or due to mobility difficulties, the County Council provides funds for Community Car Services, Dial-A-Ride Services and accessible bus services. For information phone **0845 606 6171**.

- **Community Transport:** Help and advice with setting up your own local community services. For information phone **0845 606 6171**.

Community Transport Team, Passenger Transport Environment & Transport Department  
Floor 5, Endeavour House,  
8 Russell Road, Ipswich, IP1 2BX  
Phone: **0845 606 6171**  
Email: [community.transport@suffolk.gov.uk](mailto:community.transport@suffolk.gov.uk)