

## OTHER AREAS SERVED IN SUFFOLK

<b>Bungay &amp; Beccles</b>	01986 896896
<b>Bury St Edmunds</b>	01284 724545
<b>Woodbridge &amp; Coastal</b>	01728 830516
<b>Diss &amp; Eye</b>	01379 854800
<b>Felixstowe</b>	01394 270339
<b>Hadleigh</b>	01473 828202
<b>Haverhill</b>	01440 712028
<b>Ipswich</b>	08453 479379
<b>Lavenham</b>	01473 826242
<b>Lowestoft</b>	01502 531631
<b>Newmarket</b>	01638 608080
<b>Stowmarket</b>	01449 614271
<b>Sudbury</b>	01787 242116
<b>Thetford</b>	01842 750088

To find out more about community transport in a certain area please call the area specific number above.

### Contacting Suffolk County Council

Passenger Transport  
Endeavour House  
8 Russell Road  
Ipswich  
Suffolk, IP1 2BX

**General enquiries**  
0845 606 6171  
[passenger.transport@suffolk.gov.uk](mailto:passenger.transport@suffolk.gov.uk)

**Visit our website:**  
[www.suffolkonboard.com](http://www.suffolkonboard.com)

Whilst every effort has been made to ensure the accuracy of this publication, Suffolk County Council cannot be held responsible for any errors or changes in the information given. Please check with the relevant operator before travelling.

334-ESE-060111



# IPSWICH DIAL-A-RIDE GET ON BOARD!

A guide to the  
Ipswich Dial-A-Ride scheme.



[suffolkonboard.com](http://suffolkonboard.com)  
suffolk passenger transport

## VOLUNTEERS COME & JOIN OUR TEAM!

These services are operated by volunteer drivers. Please let us know if you can help; full training will be given.

**Tel:** 08453 479 379  
**Web:** [www.suffolkacre.org.uk](http://www.suffolkacre.org.uk)  
**Email:** [dar@suffolkacre.org.uk](mailto:dar@suffolkacre.org.uk)

**Address:** Brightspace  
160 Hadleigh Road  
Ipswich  
IP2 0HH

Suffolk ACRE (Action with Communities in Rural England) is an independent charity enabling the development of community self-help projects. They have been tackling disadvantage and building the capacity of the charitable sector in Suffolk for seven decades.

## WHEN CAN I TRAVEL?

Monday to Friday **0930 - 1630**  
(Excluding Bank Holidays)

Unfortunately pets are not permitted on our vehicles unless they are guide and/or hearing assistance dogs.

## WHO IS DIAL-A-RIDE FOR?

It is a local transport service for mobility impaired, frail and/or elderly people unable to use a conventional bus service, which provides door to door local journeys.

Users can be of any age but must live in the local Ipswich area and be registered with us. You may be accompanied by a friend or relative if space allows. We use minibuses with easy access steps and a lift for wheelchair users and those unable to use the steps. Seat belts must be worn unless a medical exemption certificate is produced.

## WHERE DOES IPSWICH DIAL-A-RIDE GO?

Ipswich, Kesgrave, Rushmere St Andrew, Martlesham Heath, Foxhall, Purdis Farm, Nacton, Belstead, Sproughton, Bramford, Claydon, Barham and Westerfield. Other surrounding areas considered.



Suffolk Links is a Demand Responsive Transport (DRT) scheme serving many areas in Suffolk including:

**Ald:** Bromeswell - Dallinghoo - Friston - Orford  
**Blyth:** Darsham - Saxmundham - Thorpeness - Walberswick  
**Buzabout:** Capel St Mary - East Bergholt - Holbrook - Shotley  
**Loes:** Darsham - Framlingham - Saxmundham  
**Wilford:** Bawdsey - Hollesley - Orford - Woodbridge

For further information on these areas and other Suffolk Links services, visit [www.suffolkonboard.com](http://www.suffolkonboard.com)

## WHAT CAN I USE DIAL-A-RIDE FOR?

Dial-a-Ride can be used for shopping, medical appointments, visiting friends and relatives, doctors, chemists, opticians and most local journeys. There are also fortnightly lunchtime excursions you can take part in.

## HOW DO I REGISTER?

To use Dial-a-Ride you need to be a member. Registration is free. You can obtain a registration form by phoning **08453 479 379** or sending an e-mail to [dar@suffolkacre.org.uk](mailto:dar@suffolkacre.org.uk)

## HOW DO I BOOK?

Once registered, users may book by calling **08453 479 379** up to seven days in advance of travel. Same day travel is available subject to availability. Lines are open Mondays to Fridays 1030 to 1600 (Closed Bank Holidays). It is also possible to make a limited number of advance bookings for medical appointments.

## HOW MUCH IS MY JOURNEY?

Single fare rates are from **£1.40** to **£2.40**.  
(Current at time of printing)