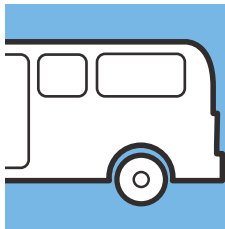


## AREAS SERVED AND CONTACT PHONE NUMBERS

Bungay/Beccles	01986 896896
Bury St Edmunds	01284 724545
Coastal/ Woodbridge	01728 830516
Diss/Eye	01379 652236
Felixstowe	01394 270339
Hadleigh	01473 828202
Haverhill	01440 712028
Ipswich	08453 479379
Lavenham	01473 826242
Lowestoft	01502 531631
Newmarket	01638 608080
Shotley	0845 4581920
Stowmarket	01449 614271
Sudbury	01787 242116
Thetford	01842 750088

To find out more about Dial A Ride ring your local service, the phone number is listed above.



For further information  
[www.suffolkonboard.com](http://www.suffolkonboard.com)

or call  
**0845 6 066 067**

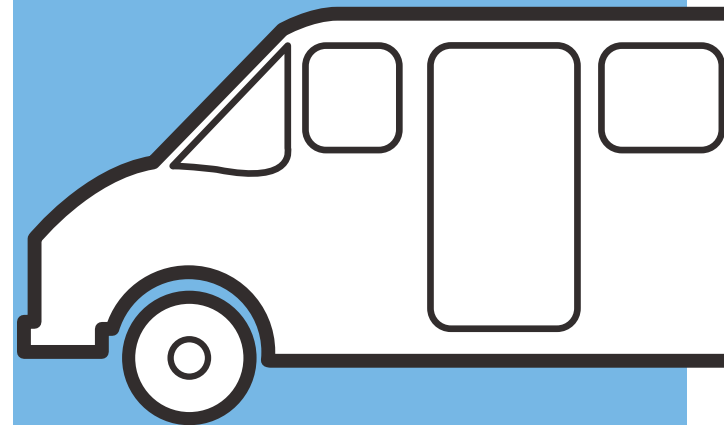
BT callers charged 10p per min plus  
6p set-up fee per call. Mobile and  
other providers chargers may vary



**traveline**  
public transport info  
0871 200 22 33  
[www.traveline.info](http://www.traveline.info)



# DIAL A RIDE SERVICES IN SUFFOLK GET ON BOARD!



[suffolkonboard.com](http://suffolkonboard.com)  
suffolk passenger transport

## WHAT IS DIAL-A-RIDE?

Dial A Ride is a local door to door transport service, using easy access minibuses. Each minibus has low steps, handrails and a lift for wheelchair access. There are now services across most of Suffolk, run by voluntary organisations and funded by the County Council.

Dial A Ride is available to anyone who cannot access conventional bus services because of where they live or mobility difficulties.

## HOW YOU USE IT?

Dial A Ride services enable passengers to travel locally, for example to visit friends and relatives, go to the rail station or take a trip to the shops.

Hospital appointment and day centre journeys are not normally undertaken.

Journeys require advance booking and are allocated on a first call, first served basis. The fare is much the same as ordinary bus services.

Subject to driver availability, Dial A Ride minibuses are available for group use during the evening and weekends.

## PUBLIC TRANSPORT INFORMATION

- **TravelLine:** Travel Advice Line for bus, express coach and rail services, is available by phoning 0871 2002 233 between 8am and 8pm. A journey planner is also available on the traveline web site at: [www.traveline.org.uk](http://www.traveline.org.uk)

- **A2B:** This website gives details of the Community Transport schemes, which operate in the county. It can be found at: [www.a2binfo.net](http://www.a2binfo.net)

Suffolk County Council provides the following public transport services:

- **Timetable Leaflets and Area Books:** Free guides to public transport services in Suffolk. Available from libraries and other local outlets.

- **Sponsored Bus Services:** Most bus services are run as commercial ventures, like any other business. However, where these commercial services do not meet the needs of people in the area, the County Council may sponsor additional services which private operators then run as contractors to the council.

- **Accessible Transport Services:** For those unable to use conventional services because of where they live or due to mobility difficulties, the County Council provides funds for Community Car Services, Dial a Ride Services and accessible bus services. For information phone 01473 265060.

- **Community Transport:** help and advice with setting up your own local community services. For information phone 01473 265060

Community Transport Team,  
Public Transport Group, Suffolk County Council,  
Endeavour House, 8 Russell Road,  
Ipswich IP1 2BX  
Phone: 01473 265060  
Email:  
[community.transport@et.suffolkcc.gov.uk](mailto:community.transport@et.suffolkcc.gov.uk)

## OTHER SERVICES

Community & Wheelchair Accessible Car Services for journeys further afield operate in many areas. For details phone 01473 265060