



Enhanced Partnership Stakeholder Consultation

Introduction

In March 2021 the government announced its Bus Back Better, National Bus Strategy, introduced to enhance the bus network and provide a better bus service across England. Central to the strategy is the creation of an Enhanced Partnership, where Suffolk County Council (as the Local Transport Authority), bus operators and other key stakeholders work together to develop and implement bus service improvements for local communities.

This stakeholder consultation is to hear from people and organisations who have an interest in making bus services work better. The consultation questions are provided to review the themes and content of the initial Enhanced Partnership document.

The consultation will run from 24 Jan 2022 to 06 March 2022.

1. In what capacity are you responding to the consultation *

- As an individual
- As a representative of an organisation

2. Are you a bus user? *

- Yes
- No

3. If yes, how often do you use a bus? *

- Daily
- Weekly
- Monthly
- Less often

4. What is the name of the organisation you are representing?

5. Part 2 of the Enhanced Partnership Scheme contains a summary of the proposed obligations on Suffolk County Council (sect 3.1 page 28-31). This is produced in advance of any additional funding from government, these include spending on infrastructure, progressing bus priority measures, developing a bus passenger charter and continuing to develop the Suffolk on Board information portal. In addition, there are plans to review the current bus network and work more closely with the bus operators.

Do you think these are the appropriate obligations?

- Yes
- No
- Don't know

Please provide any comments you may have about your answer in the box below:

6. In your opinion, does Part 1 of the Enhanced Partnership Plan (pages 4-23) reflect the current situation and describe the correct ambitions for bus services in Suffolk?

- Yes
- No
- Don't know

Please provide any comments you may have about your answer in the box below:

7. Part 2 of the Enhanced Partnership Scheme contains a summary of the proposed obligations on the local bus operators (sect 4.1 page 32-33). This includes providing roadside publicity and assisting SCC with the production of the passenger charter, enhancing Suffolk on Board, bus priority and the network review.

Do you think these are the appropriate obligations for local bus operators?

- Yes
- No
- Don't know

Please add any obligations you think should be included in the box below:

8. Section 5 (page 34- 43) describes the governance arrangements for the Enhanced Partnership and the representation for the various working groups, forum and project board.

Do these provide an appropriate representative sample of the wider stakeholder community?

- Yes
- No
- Don't know

Please add other individuals or organisations who should also be considered in the box below:

9. Are there any other strategic priorities which should be included in future revisions of the Enhanced Partnership Scheme?

10. In the future, we would like to engage with communities to identify where new or improved bus routes could provide viable transport options.

How do you think we should do this?

- An online reporting tool to capture suggestions
- A visiting roadshow where you could discuss and feedback ideas
- A forum/workshop where you could provide your input
- I would not be interested in being involved in further engagement
- Another method - please tell us more in the box below:

11. If you have any additional comments regarding Suffolk's Enhanced Partnership, please add them here

9. Demographic Questions

Please note that this section is optional and you don't have to complete these questions if you don't want to.

If you choose not to answer these questions, please tick the 'Prefer Not to Disclose' option so that we are aware of your choice.

By providing this information it allows us to see which groups of people are responding to our consultations and which groups are underrepresented. We can then make extra efforts to reach underrepresented groups so that we can consider the views of all groups who may be affected by our plans. It also helps us ensure that everyone is treated fairly and equitably in everything we do. Without your information, we can't always spot trends and issues which enable us to make appropriate changes or improvements.

All responses to these questions are anonymous; responses are added together and no individuals are identified. Any information provided is covered by GDPR Regulations and the Data Protection Act 2018 and will be treated as strictly confidential.

12. If you choose not to answer any of these questions, please tick the 'Prefer not to disclose' option so that we are aware of your choice.

Prefer not to disclose

13. Are you

Female

Male

Prefer not to say

Prefer to self-describe (please specify):

14. Which age group do you fit into?

Under 16

16-24

25-34

35-44

45-54

55-64

65-74

- 75+
- Do not want to say

15. How did you hear about this consultation?

- Suffolk County Council website
- Facebook
- Twitter
- Local Press
- Word of mouth
- Radio
- TV
- Other (please specify):

16. The provision for disability within Equalities legislation defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) and has an adverse effect on the person's ability to carry out normal day-to-day activities. Do you consider yourself to have a disability according to the terms given in the Equality legislation?

- Yes
- No

17. If you have answered yes to the above question, please indicate the type of impairment which applies to you from the list below.

People may experience more than one type of impairment, in which case please select all that apply. If your disability does not fit any of these types, please mark 'Other'.

- Mobility
- Hearing
- Vision
- Learning
- Mental Health
- Communication
- Long standing health condition
- Other (please specify):

18. To which of these groups do you consider you belong?

- Asian or Asian British: Indian
- Asian or Asian British: Pakistani
- Asian or Asian British: Bangladeshi
- Any other Asian background - please specify in the box below.
- Black or Black British: Caribbean
- Black or Black British: African
- Any other Black background - please specify in the box below.
- Chinese
- Mixed: White and Black Caribbean
- Mixed: White and Black African
- Mixed: White and Asian
- Any other Mixed background - please specify in the box below.
- White: English
- White: Irish
- White: Scottish
- White: Welsh
- White: British
- Gypsy or Irish Traveller
- Other white background - please specify in the box below
- Do not want to say
- Other (please specify):

19. Your religion or belief - What group do you most identify with?

- No religion
- Baha'i
- Buddhist
- Christian
- Hindu
- Jain
- Jewish
- Muslim
- Sikh

Any other religion or belief (specify if you wish)

Other (please specify):

20. What is your sexual orientation?

Bisexual

Gay man

Gay woman/Lesbian

Heterosexual

No sexuality

Prefer not to say

Same sex relationship with a man

Same sex relationship with a woman

Other (please specify):